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Facility management — Guidance on strategic sourcing and the development of agreements

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Preface

This Standard was prepared by the Standards Australia Committee MB-022, Facilities management.

The objective of this Standard is to provide guidance on sourcing and development of agreements in facilities management (FM). It highlights:

(a) essential elements in FM sourcing processes;

(b) FM roles and responsibilities in sourcing processes; and

(c) development processes and structures of typical agreement models.

AS ISO 41012 is applicable to:

(i) strategic processes related to service and support functions for the core business;

(ii) development of FM strategies;

(iii) development of facility service provision agreements covering both public and private service demand and internal and external production/delivery options;

(iv) development of FM information systems;

(v) FM education and research; and

(vi) organization development and business re-engineering processes in major types of working environments (e.g. industrial, commercial, administration, military, healthcare, accommodation).

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