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Australian/New Zealand Standard™

Quality management systems—Fundamentals and vocabulary

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This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR-008, Quality Management Systems. It was approved on behalf of the Council of Standards Australia on 29 May 2006 and on behalf of the Council of Standards New Zealand on 2 June 2006.
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The following are represented on Committee QR-008:

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Association of Accredited Certification Bodies
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Australian/New Zealand Standard™

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PREFACE

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR-008, Quality Management Systems, to supersede AS/NZS ISO 9000:2000.

This Standard is identical with and has been reproduced from ISO 9000:2005, *Quality management systems— Fundamentals and vocabulary*. The International Standard was prepared by Technical Committee ISO/TC 176, Quality management and quality assurance, Subcommittee SC 1, Concepts and terminology, and incorporates the changes accepted in the Draft Amendment, ISO/DAM 9000:2004. Committee QR-008 provided input to the ISO Committee during the preparation of this revision.

The main objective of the revised edition is to harmonize terms and definitions from other related Standards, particularly AS/NZS ISO 19011:2003, *Guidelines for quality and/or environmental management systems auditing*, and AS/NZS ISO 10012:2004, *Measurement management systems— Requirements for measurement processes and measuring equipment*.

As this Standard is reproduced from an international standard, the following applies:

(a) Its number appears on the cover and title page while the international standard number appears only on the cover.

(b) In the source text 'ISO 9000' should read 'AS/NZS ISO 9000'.

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Standards adopted as joint Australian/New Zealand Standards (AS/NZS ISO) or Australian Standards (AS ISO) include the major Standards in the 'ISO 9000 family', as listed in the Bibliography (i.e. see items [4], [5], [6], [7], [8], [9], [12] and [13]). For additional guidance on the following subjects defined in the Standard, reference may also be made to the following—

- AS/NZS ISO 10005, Quality management systems—Guidelines for quality plans (see 3.7.5); and
- AS ISO 10006, Quality management systems—Guidelines for quality management systems in projects (see 3.4.3).

Annex A includes concept diagrams that provide a graphical representation of the relationships between terms in specific fields relative to quality management systems.

The term 'informative' has been used in this Standard to define the application of the Annex to which it applies. An informative Annex is for information and guidance only.

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CONTENTS

Page

1 Scope **1**
2 Fundamentals of quality management systems **1**
2.1 Rationale for quality management systems **1**
2.2 Requirements for quality management systems and requirements for products **1**
2.3 Quality management systems approach **2**
2.4 The process approach **2**
2.5 Quality policy and quality objectives **2**
2.6 Role of top management within the quality management system **3**
2.7 Documentation **4**
2.8 Evaluating quality management systems **4**
2.9 Continual improvement **5**
2.10 Role of statistical techniques **6**
2.11 Quality management systems and other management system focuses **6**
2.12 Relationship between quality management systems and excellence models **6**
3 Terms and definitions **6**
3.1 Terms relating to quality **7**
3.2 Terms relating to management **8**
3.3 Terms relating to organization **9**
3.4 Terms relating to process and product **11**
3.5 Terms relating to characteristics **12**
3.6 Terms relating to conformity **13**
3.7 Terms relating to documentation **14**
3.8 Terms relating to examination **15**
3.9 Terms relating to audit **16**
3.10 Terms relating to quality management or measurement processes **18**
Annex A (informative) **Methodology used in the development of the vocabulary** **20**
Bibliography **29**
Alphabetical index **30**

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