AS ISO 10393:2017
ISO 10393:2013

Australian
STANDARD

Consumer product recall—Guidelines for suppliers

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AS ISO 10393:2017

Australian Standard®

Consumer product recall—Guidelines for suppliers

First published as AS ISO 10393:2017.

PREFACE

This Standard was prepared by the Standards Australia Committee CS-106, Consumer Product Management Systems.

The objective of this Standard is to provide practical guidance to suppliers on consumer product recalls and other corrective actions after the product has left the manufacturing facility. Other corrective actions include, but are not limited to, refunds, retrofit, repair, replacement, disposal and public notification.

This Standard is identical with, and has been reproduced from ISO 10393:2013, *Consumer product recall—Guidelines for suppliers*.

As this Standard is reproduced from an International Standard, the following applies:

(a)   In the source text 'this International Standard' should read 'this Australian Standard'.

(b)   A full point substitutes for a comma when referring to a decimal marker.

There are no normative references in the source document.

There are mandatory requirements concerning the conduct of a recall in Australia under the Australian Consumer Law.

Information and guidelines are available from the ACCC at www.productsafety.gov.au.

CONTENTS

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