



AS/NZS ISO 9001:2008

(Incorporating Amendment No. 1)

Quality management systems— Requirements

STANDARD AS/NZS

AS/NZS ISO 9001:2008

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR-008, Quality Management Systems. It was approved on behalf of the Council of Standards Australia on 12 December 2008 and on behalf of the Council of Standards New Zealand on 19 December 2008. This Standard was published on 30 December 2008.

The following are represented on Committee QR-008:

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This Standard was issued in draft form for comment as DR 08005.

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Australian/New Zealand Standard[™]

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Originated in Australia as AS 3901—1987/ISO 9001:1990, AS 3902—1987/ISO 9002:1990 and AS 3903—1987/ISO 9003:1990. Originated in New Zealand as NZS 5601:1987, NZS 5602:1987 and NZS 5603:1987. Previous edition AS/NZS ISO 9001:2000. Fourth edition 2008. Reissued incorporating Amendment No. 1 (February 2012).

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ISBN 0 7337 8970 6

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PREFACE

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR-008, Quality Management Systems.

This Standard incorporates Amendment No. 1 (February 2012). The changes required by the Amendments are indicated in the text by a marginal bar and amendment number against the clause, note, table, figure or part thereof affected.

This Standard is identical with, and has been reproduced from ISO 9001:2008, *Quality* management systems—Requirements, published by the International Organization for Standardization (ISO), which was prepared by ISO Technical Committee TC 176, Quality Management and Quality Assurance, Subcommittee SC 2, Quality Systems. Committee QR-008 provided input to the ISO Committee during the preparation of this revision.

This fourth edition of AS/NZS ISO 9001 replaces AS/NZS ISO 9001:2000, which will remain available until December 2011.

The objective of the revision is improved clarity, within the overall requirement that an organization that has fully implemented ISO 9001:2000 should not have to make changes to its quality management system in order to comply with the new edition. This edition enhances compatibility with ISO 14001:2004 and hence the Australian adoption AS/NZS ISO 14001:2004 on environmental management systems. Details of specific changes between the third edition and this fourth edition are given in Annex B.

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9004	Quality management systems— Guidelines for performance improvements	9004	Quality management systems— Guidelines for performance improvement
14001	Environmental management systems—Requirements with guidance for use	14001	Environmental management systems—Requirements with guidance for use

The term 'informative' has been used in this Standard to define the application of the annex to which it applies. An 'informative' annex is only for information and guidance.

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