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AS 4590—1999

Australian Standard™

Interchange of client information

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This Australian Standard was prepared by Committee IT/27, Personal and Corporate Data—Representation and Management. It was approved on behalf of the Council of Standards Australia on 16 April 1999 and published on 5 June 1999.

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Interchange of client information

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PREFACE

This Standard was prepared by the Standards Australia Committee IT/27, Personal and Corporate Data—Representation and Management, based on a document originally drafted by the inter-government Client Data Standards Working Group.

The Standard is a result of industry concern at the myriad of data storage formats used within the information technology industry. Its objective is to provide the industry with a common client data interchange Standard that will eliminate the need for creative variations.

This Standard supersedes, in part, AS 4212—1994, *Geographic information systems—Data dictionary for transfer of street addressing information*. Although AS 4212 covers a number of similar data elements, it was designed for a different purpose. It is intended that this Standard and a future revision of AS 4212 be aligned.

This Standard will improve identification practices within a party. For parties that match, validate and interchange client information the Standard will improve matching processes. Additionally, implementation of the Standard can have the following benefits:

(a) Speeding up of the process of defining, developing and maintaining the interface between two organizations.

(b) More effective client information gathering and usage through the reduction in the plethora of existing client information Standards. This will result in—

  (i) reduced costs in maintaining client identification data;

  (ii) reduced costs for identifying and validating clients since staff will have a higher degree of confidence in the data they are working with; and

  (iii) other business benefits, e.g. reduced mailing costs if the amount of undelivered domestic mail is reduced, or access to bulk mail discounts is improved.

(c) Potential for the removal of redundant data, resulting in parties not re-requesting public client information or corrupting accurate existing data. The integrity of source data will be maintained.

(d) Reduced potential for inaccurate client information to be collected and maintained.

(e) Reduced risk of clients being incorrectly identified through poorly matched data records.

(f) Facilitation of more efficient processes for data matching, the benefits of which are—

  (i) increased effectiveness of internal data matching activities; and

  (ii) the useability of public data.

(g) Reduced data duplication.

(h) Increased consistency.

(i) Better data management practices.

(j) Provision of a basis for costing data interchange.

(k) Potential for building and re-using generic client interchange software.

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CONTENTS

Page

FOREWORD 5

SECTION 1 SCOPE AND GENERAL
1.1 SCOPE 6
1.2 APPLICATION 6
1.3 DEFINITIONS 7
1.4 CONCEPTS 7
1.5 REFERENCED DOCUMENTS 8

SECTION 2 IDENTIFICATION DETAILS
2.1 GENERAL 10
2.2 CLIENT IDENTIFIER 10
2.3 CLIENT IDENTIFIER TYPE 11

SECTION 3 PERSON NAME DETAILS
3.1 GENERAL 12
3.2 NAME TITLE 13
3.3 GIVEN NAME 13
3.4 FAMILY NAME 13
3.5 NAME SUFFIX 14
3.6 PERSON NAME TYPE CODE 15

SECTION 4 ORGANIZATION NAME DETAILS
4.1 GENERAL 16
4.2 ORGANIZATION NAME 16
4.3 ORGANIZATION NAME TYPE CODE 17

SECTION 5 PERSON DETAILS
5.1 GENERAL 18
5.2 DATE OF BIRTH 18
5.3 SEX 18
5.4 MARITAL STATUS 19
5.5 OCCUPATION 20
5.6 COUNTRY OF BIRTH 20
5.7 COUNTRY OF CITIZENSHIP 21

SECTION 6 ORGANIZATION DETAILS
6.1 GENERAL 23
6.2 INDUSTRY CODE 23
6.3 ORGANIZATION TYPE CODE 24

SECTION 7 TELEPHONE NUMBER DETAILS
7.1 GENERAL 25
7.2 TELEPHONE PREFIX AND NUMBER 25
7.3 TELEPHONE SERVICE TYPE 26
7.4 TELEPHONE SERVICE COMMENT 27

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