

**AS/NZS ISO 9000:2000**

**Quality management systems—  
Fundamentals and vocabulary**



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NEW ZEALAND  
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## **AS/NZS ISO 9000:2000**

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This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR-008, Quality Management Systems. It was approved on behalf of the Council of Standards Australia on 30 November 2000 and on behalf of the Council of Standards New Zealand on 21 November 2000. It was published on 15 December 2000.

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AS/NZS ISO 9000:2000

Australian/New Zealand Standard™

## **Quality management systems— Fundamentals and vocabulary**

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## PREFACE

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR-008, Quality Management Systems.

This Standard is identical with and has been reproduced from ISO 9000:2000, *Quality management systems—Fundamentals and vocabulary*, published by the International Organization for Standardization (ISO), which was prepared by ISO Technical Committee TC 176, Quality Management and Quality Assurance, Subcommittee SC 1, Concepts and terminology. Committee QR-008 provided input to the ISO Committee during the preparation of this revision.

This revised edition, AS/NZS ISO 9000:2000, cancels and replaces AS/NZS ISO 9000(Int):2000, AS/NZS ISO 8402:1994 and AS/NZS ISO 9000.1:1994, and constitutes a technical revision of these documents.

For the purposes of this Standard, the ISO text should be modified as follows:

- (a) Terminology—The words ‘this Joint Australian/New Zealand Standard’ should replace the words ‘this International Standard’ wherever they appear.
- (b) Certain Standards referenced in the International Standard have been adopted as Joint Australian/New Zealand Standards, as identified by the Joint AS/NZS ISO numbering.

The term ‘informative’, has been used in this Standard to define the application of the Annex to which it applies. An informative Annex is for information and guidance only.

## Contents

	Page
<b>1</b> Scope .....	<b>1</b>
<b>2</b> Fundamentals of quality management systems .....	<b>1</b>
<b>2.1</b> Rationale for quality management systems .....	<b>1</b>
<b>2.2</b> Requirements for quality management systems and requirements for products .....	<b>1</b>
<b>2.3</b> Quality management systems approach .....	<b>2</b>
<b>2.4</b> The process approach .....	<b>2</b>
<b>2.5</b> Quality policy and quality objectives .....	<b>2</b>
<b>2.6</b> Role of top management within the quality management system .....	<b>3</b>
<b>2.7</b> Documentation .....	<b>4</b>
<b>2.8</b> Evaluating quality management systems .....	<b>4</b>
<b>2.9</b> Continual improvement .....	<b>5</b>
<b>2.10</b> Role of statistical techniques .....	<b>6</b>
<b>2.11</b> Quality management systems and other management system focuses .....	<b>6</b>
<b>2.12</b> Relationship between quality management systems and excellence models .....	<b>6</b>
<b>3</b> Terms and definitions .....	<b>7</b>
<b>3.1</b> Terms relating to quality .....	<b>7</b>
<b>3.2</b> Terms relating to management .....	<b>8</b>
<b>3.3</b> Terms relating to organization .....	<b>9</b>
<b>3.4</b> Terms relating to process and product .....	<b>10</b>
<b>3.5</b> Terms relating to characteristics .....	<b>12</b>
<b>3.6</b> Terms relating to conformity .....	<b>12</b>
<b>3.7</b> Terms relating to documentation .....	<b>14</b>
<b>3.8</b> Terms relating to examination .....	<b>15</b>
<b>3.9</b> Terms relating to audit .....	<b>16</b>
<b>3.10</b> Terms relating to quality assurance for measurement processes .....	<b>17</b>

## Annex

<b>A</b> Methodology used in the development of the vocabulary .....	<b>19</b>
Bibliography .....	<b>28</b>
Alphabetical index .....	<b>29</b>

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